

Terms of Service

Last Updated: April 7, 2026

Welcome to ScenarioX. These Terms of Service (“Terms”) govern your access to and use of our platform, which enables organizations to conduct tabletop exercises, cyber drills, and resilience assessments. By accessing or using the platform, you agree to these Terms.

1. Use of the Platform

You may use the platform only in compliance with these Terms and applicable laws and regulations. You agree to use the platform solely for legitimate business purposes related to organizational resilience, training, and assessment.

You must not:

- Use the platform for unlawful, harmful, or fraudulent activities
- Attempt to gain unauthorized access to systems or data
- Interfere with the platform's functionality or security

2. User Accounts

To access the platform, you may be required to provide your name and surname, email address, and your role within your organization.

You are responsible for maintaining the confidentiality of your account, ensuring the accuracy of your information, and all activities conducted under your account.

3. Customer Data

3.1 Data You Provide

You may upload or share content such as internal documents (e.g., penetration test reports, incident response plans, playbooks) and scenario data tailored to your organization.

You retain full ownership of all such data.

3.2 Our Use of Data

We process your data solely for the purpose of delivering and improving the platform and generating exercise outputs, reports, and insights.

We do not sell or misuse your data.

3.3 Data Responsibility

You are responsible for ensuring that:

- You have the right to upload and share any data
- The data does not violate confidentiality obligations or applicable laws

4. Data Protection and Privacy

We are committed to protecting your data in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR). Data is hosted on servers located within the European Union, while appropriate technical and organizational measures are implemented to protect data. Personal data is processed only as necessary to provide the service.

For more details, please refer to our Privacy Policy.

5. Platform Output and Reports

The platform provides automated outputs, including:

- Findings and identified gaps
- Process improvement suggestions
- Compliance indicators and KPIs

These outputs are informational and advisory in nature and are not a substitute for professional, legal, or regulatory advice. You remain responsible for decisions made based on these outputs.

6. Intellectual Property

All rights, title, and interest in the platform, including software, design, and content (excluding your data), remain the property of ScenarioX.

You are granted a limited, non-exclusive, non-transferable license to use the platform.

7. Confidentiality

We treat customer data as confidential and implement safeguards to protect it. We will not disclose your data to third parties except:

- As required by law
- To trusted service providers under strict confidentiality obligations

8. Service Availability

We aim to provide reliable access to the platform but do not guarantee uninterrupted availability. We may perform maintenance or updates and/or modify or improve features. We will make reasonable efforts to minimize disruptions.

9. Limitation of Liability

To the maximum extent permitted by law:

- The platform is provided "as is" and "as available"
- We are not liable for indirect, incidental, or consequential damages
- Our total liability is limited to the amount paid for the service (if applicable)

10. Termination

We may suspend or terminate access if these Terms are violated or there is misuse of the platform.

You may stop using the platform at any time.

11. Changes to Terms

We may update these Terms from time to time. Updates will be communicated through the platform or via email. Continued use constitutes acceptance of the updated Terms.

12. Governing Law

These Terms are governed by the laws of the United Kingdom, without regard to conflict of law principles.

13. Contact

For questions regarding these Terms, please contact:

legal@scenariox.io

By using the platform, you acknowledge that you have read and understood these Terms.